

# SNOW ANGELS RESIDENT AGREEMENT

This Resident Agreement (the “**Agreement**”) is entered into between **Chatham-Kent Snow Angels (CKSA)** and \_\_\_\_\_ (the “**Resident**”), effective \_\_\_\_\_, 20\_\_.

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## **1. Nature of Service**

CKSA coordinates volunteers who may assist with snow removal at residential properties as a **community volunteer service**. Services are provided **free of charge** and are dependent on volunteer availability, weather conditions, and safety considerations.

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## **2. No Guarantee of Service or Timing**

The Resident understands and agrees that:

- Snow removal services are **not guaranteed**;
  - **CKSA’s goal is to have snow cleared within twenty-four (24) to forty-eight (48) hours following a snowfall**, where possible;
  - This timeframe is a guideline only and may be affected by volunteer availability, weather, safety conditions, and operational capacity.
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## **3. Scope of Work**

- Snow removal is limited to **basic shovelling of walkways, and/or entrances, a path to ONE vehicle if required, and ONE parking space** as determined by CKSA.
  - Volunteers will **not** use power equipment unless expressly authorized by CKSA.
  - Volunteers will **not** enter the residence or backyard, or perform services unrelated to snow removal.
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## **4. Property Conditions & Safety**

The Resident agrees to:

- Keep pets secured during snow removal.
  - Identify and disclose any known hazards (e.g., uneven surfaces, hidden steps, ice buildup, damaged concrete, or underground utilities);
  - Understand that snow and ice conditions may remain slippery even after shovelling.
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## **5. Assumption of Risk**

The Resident acknowledges that snow removal involves inherent risks, including remaining ice, refreezing, and surface damage. The Resident voluntarily assumes all risks related to the condition of their property before, during, and after snow removal.

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## 6. Liability Waiver & Release (Ontario)

To the fullest extent permitted by the laws of Ontario, the Resident releases and forever discharges CKSA, its directors, officers, volunteers, and affiliates from any claims, damages, losses, or liabilities arising from snow removal services at the property, **except where caused by CKSA's gross negligence or wilful misconduct.**

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## 7. Property Damage

The Resident understands that minor or incidental property damage (including to lawns, gravel, walkways, or surfaces concealed by snow) may occur during snow removal and agrees that CKSA and its volunteers shall not be responsible for such damage, except in cases of gross negligence or wilful misconduct.

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## 8. Indemnification

The Resident agrees to indemnify and hold harmless CKSA from any claims, damages, losses, or expenses arising from the condition of the property or the Resident's breach of this Agreement.

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## 9. Governing Law

This Agreement shall be governed by and interpreted in accordance with the laws of the Province of Ontario and the laws of Canada applicable therein.

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## 10. Term

This Agreement remains in effect for the duration of the Resident's participation in CKSA snow removal services unless terminated by either party in writing.

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## Acknowledgement & Signature

**Resident Name:** \_\_\_\_\_

**Property Address:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**CKSA Representative:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_